

## USER'S NOTICE

### ACKNOWLEDGEMENT

Products and brands referred to in this manual are mentioned for identification purposes only. Product names appearing in this manual or on the respective scanner's screen may or may not be registered trademarks or copyrights of their respective companies.

### COPYRIGHT

This instruction manual is published by AUTOLAND SCIENTECH and is protected by copyright and other intellectual property rights in existence at all times and in all territories throughout the world.

Permission is hereby granted to print a hard copy ONLY for the sole purpose of using instruction manual as an information resource for operating products manufactured by AUTOLAND SCIENTECH. No part of this document may be reproduced, republished, or transmitted, in any form or by any means, whether electronic, mechanical, copied, or otherwise, unless a prior consent from Autoland Scientech has been obtained.

### DISCLAIMER AND LIABILITY

The information and illustrations contained in this manual are based on the latest information available at the time of publication. AUTOLAND SCIENTECH reserves the right to make changes at any time without notice.

This instruction manual guides users to use the Scanner to perform diagnostic tests and to locate the possible cause of the vehicle problem. It does NOT provide answers on how to correct the problem. Consult the manufacturer's vehicle service manual or other publication for repair instructions.

To make full use of the Scanner's capabilities, the user should be knowledgeable and well-trained in each of the vehicle computer control systems described in this manual.

Service data that appear to be non-functional on some vehicles may be due to changes in vehicle manufacturing design. In addition, AUTOLAND SCIENTECH shall not accept responsibility for any incidental or consequential damages under any circumstances, in connection with using this instruction manual, nor shall AUTOLAND SCIENTECH be liable for any errors contained in this instruction manual.

### CONTACT

#### Website

Homepage: <http://www.autolandscientech.com/v2015p/en>

#### Latest Releases

News: <http://www.autolandscientech.com/v2015p/en/news>

#### Member (Software downloads / E-Papers / Specifications)

Member Login: <http://www.autolandscientech.com/v2015p/en/member>

YouTube: <https://www.youtube.com/channel/UC94X0pQr3Meq9uTnJMbOQDw>

### TECHNICAL ASSISTANCE

Phone: 886-4-24725191

Fax: 886-4-24721881

Email: <http://www.autolandscientech.com/v2015p/en/contact>

# BEFORE YOU START TO USE

This section explains crucial operational guidelines that must be followed before and during the operation of VeDiS3 Plus manufactured by AUTOLAND SCIENTECH. Please make sure the guidelines are read before operating VeDiS3 Plus on a vehicle to avoid any personal injury, or any damage to the vehicle or VeDiS3 Plus.

## **TO AVOID VOLTAGE SPIKES**

To avoid the possible voltage spikes and to protect the vehicle and diagnostic tools from resultant damage, please do not connect or disconnect the diagnostic tool while the ignition key is ON or while the engine is running.

## **PUT THE PARKING BRAKE ON**

In order to avoid personal injury or damage to the vehicle that might result from incorrect operation, please always apply the parking brake and block the wheels when operating the diagnostic tool.

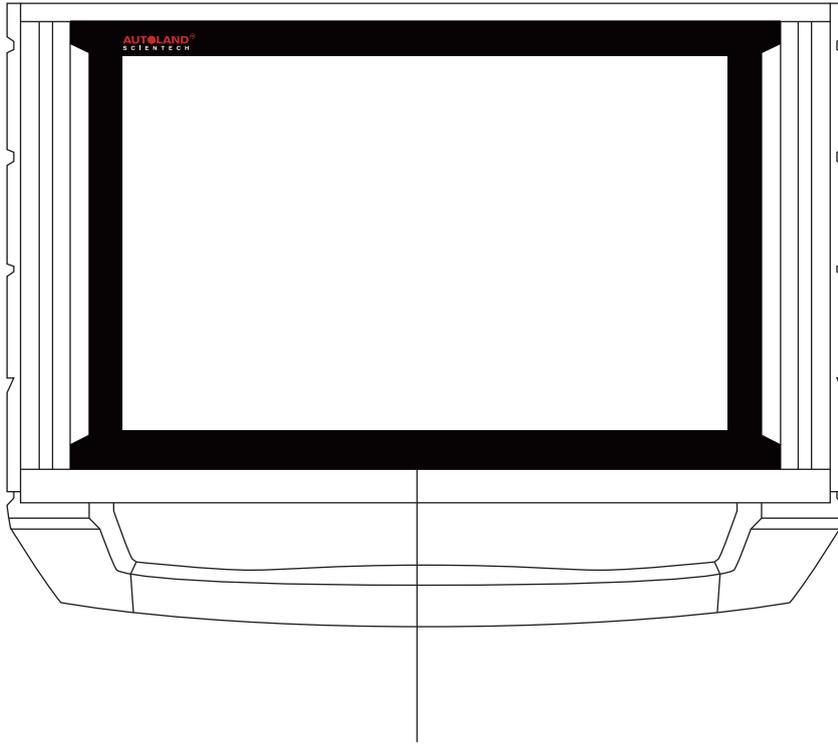
# TABLE of CONTENTS

<b>ACKNOWLEDGEMENT</b>	-----	i
<b>COPYRIGHT</b>	-----	i
<b>DISCLAIMER AND LIABILITY</b>	-----	i
<b>CONTACT</b>	-----	i
<b>TECHNICAL ASSISTANCE</b>	-----	i
<b>SCANNER FUNCTIONS &amp; FEATURES</b>	-----	1
<b>FEATURES</b>	-----	2
<b>ACCESSORIES</b>	-----	3
<b>TECH SUPPORT &amp; FEEDBACK</b>	-----	4
<b>1. CONNECTION WITH CAR</b>		
1.1 POWER ON/OFF	-----	5
1.2 RESET SCANNER	-----	5
<b>2. NAVIGATING THE SCANNER</b>		
2.1 MAIN MENU	-----	5
2.2 SYSTEM	-----	8
2.3 SLIDING PANEL	-----	8
<b>3. SET UP</b>	-----	8
3.1 WiFi	-----	9
3.1.1 ENABLE / DISABLE	-----	9
3.1.2 CONNECTING TO A NETWORK	-----	9
3.1.3 MANUALLY CONNECTING TO NETWORK	-----	9
3.1.4 ADVANCED OPTIONS	-----	10
3.2 Device	-----	10
3.2.1 DISPLAY SIZE	-----	10
3.2.2 SOUND & NOTIFICATION	-----	10
3.2.3 TEMPERATURE	-----	11
3.3 Personal	-----	11
3.3.1 ACCOUNTS	-----	11
3.3.2 LANGUAGE & INPUTS	-----	11
3.3.3 SETTING DEFAULT KEYBOARD	-----	12
3.3.4 TO DISABLE/ENABLE TEXT CORRECTION (Recommended)	-----	12
3.4 System	-----	13
3.4.1 SERIAL NUMBER	-----	13
3.4.2 ABOUT THE DEVICE	-----	13
3.4.3 AUTOMATIC DATE & TIME	-----	13
3.4.4 SET DATE & TIME	-----	13
3.4.5 SET TIME ZONE	-----	14
3.4.6 ENABLE / DISABLE PRINT SERVICES	-----	14
3.4.7 MANUALLY ADDING A PRINTER	-----	15
3.5 Exiting	-----	16

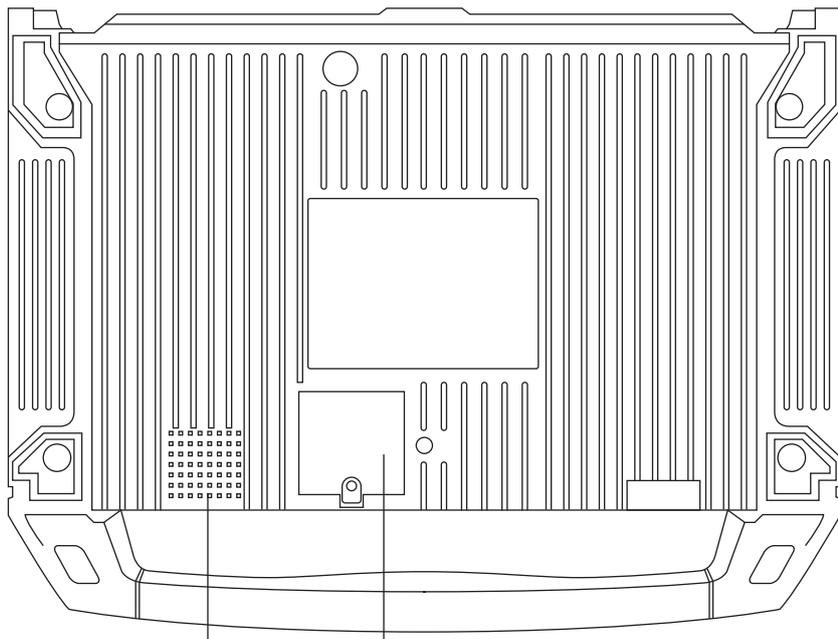
# TABLE of CONTENTS

<b>4. UPDATE</b>		
ICON LEGEND	-----	16
4.1 Account	-----	17
4.1.1 SUBSCRIPTION RENEWALS	-----	17
4.2 Vehicle	-----	18
4.2.1 UPDATE DETAILS	-----	18
4.2.2 PERFORMING UPDATES	-----	18
4.2.3 DELETING VEHICLE SOFTWARE	-----	18
4.3 System	-----	19
4.4 APP	-----	19
4.4.1 INSTALLING & UPDATING APPS	-----	19
4.4.2 DELETING APP SOFTWARE	-----	19
4.5 Exiting	-----	20
<b>5. TECHNICAL HOTLINE (THL)</b>		
5.1 Remote Control	-----	20
5.2 Guides	-----	21
5.3 Software Spec	-----	21
5.4 Exiting	-----	21
<b>6. J2534</b>		
6.1 Connection Guide	-----	22
6.2 AUJ2534 Utility (Windows PC)	-----	22
6.3 Identifying Vehicle	-----	24
6.4 Exiting	-----	24
<b>7. Support On Demand (SOD)</b>		
7.1 Connecting to Service Provider	-----	25
7.2 Exiting	-----	26
<b>8. DIAGNOSIS</b>		
8.0.1 CONNECTING TO A VEHICLE	-----	26
8.1 Toolbar	-----	27
8.2 Setup	-----	27
8.2.1 ABOUT	-----	28
8.2.2 ACCOUNT INFORMATION	-----	28
8.2.3 MENU ITEM STYLE	-----	28
8.2.4 TRANSLATION	-----	29
8.2.5 UNIT FORMAT	-----	29
8.3 CRM	-----	29
8.3.1 DELETE ALL SCREENSHOTS	-----	30
8.3.2 EDIT COMPANY INFORMATION	-----	30
8.4 Emailing	-----	30
8.5 Printing	-----	31
8.5.1 SAVE AS PDF	-----	31
8.6 Bug Report	-----	32
8.7 Sample Diagnosis	-----	32
8.7.1 GRAPHING	-----	36
8.7.2 FILTER	-----	36
8.7.3 SCREEN CAPTURE	-----	37
8.7.4 LEGEND	-----	37
8.8 Exiting	-----	37
<b>9. HOW TO STAR DIAGNOSTIC ON-LINE</b>	-----	38

# SCANNER FUNCTIONS & FEATURES



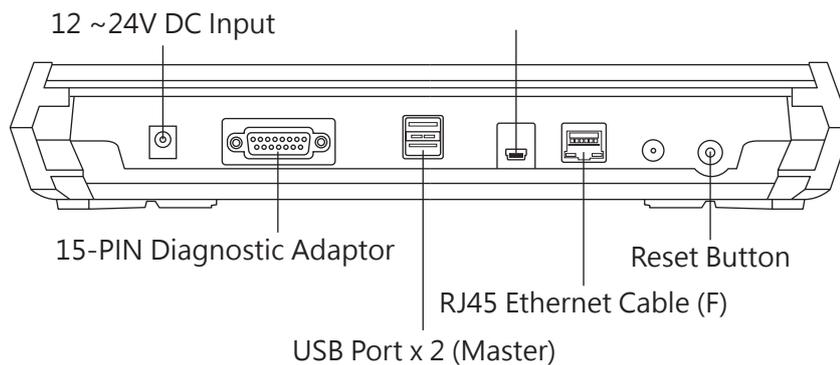
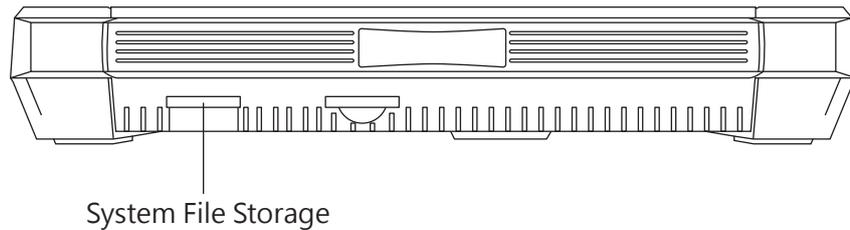
10.1" IPS LCD Touch Screen



Speaker

CR2032 PCB Battery  
For Perpetual Calendar

# SCANNER FUNCTIONS & FEATURES



## Features

- ✦ **10.1 inches IPS LCD Touch Screen** : Touch screen.
- ✦ **CR2032 PCB Battery** : For perpetual calendar use.
- ✦ **System File Storage** : Please DO NOT open the cap otherwise the system may crash.
- ✦ **Speaker** : For system and diagnostic sound notification.
- ✦ **DC 12~ 24V Input** : To power on the scanner when the vehicle does not provide OBD-II power.
- ✦ **15P-PIN Diagnostic Adaptor** :
  - a. Connecting AC-EC4 Cable and vehicle diagnostic adaptor for vehicle connection and diagnostic.
  - b. User can also connect with AC-DC12V power adaptor to power on the scanner.
- ✦ **USB Port (Master)** : 2 USB master ports for reading database.
- ✦ **USB Port (Slave)** : For J2534 connection.
- ✦ **RJ45 Ethernet Cable (F)** : a. For internet connection.  
b. For J2534 connection.
- ✦ **Reset Button** : Press the button to reset VeDiS3 Plus and reboot.

## ACCESSORIES

- ★ AC-EC4
- ★ PS-C1
- ★ OBDII-AC3-16P
- ★ DC 12V
- ★ DC-A
- ★ BU-EC-1
- ★ MB-AC-38P
- ★ BM-AC2-20P
- ★ PSCH-AC-19P
- ★ TYT-AC-17P
- ★ TYT-AC-23P
- ★ NSN-AC1-14P
- ★ HND-AC-3P
- ★ MIT-AC-12P
- ★ MAZ-AC-17P
- ★ GM-AC-12P
- ★ KIA-AC-20P

## From Technical Support

To provide prompt and proper technical support, when contacting Autoland licensed distributor and technical support personnel, please carefully read the following instruction.

1. If available provide video or step by step images to illustrate the issue and circumstances in detail.  
Screenshot function is available to record specific pages (see Section 8.7.3 for more details).
  2. Please make sure VeDiS3 Plus Vehicle and App software is UP-TO-DATE (see Sections 4.2 and 4.4 for more details).  
If not up-to date, please report software version.
  3. Detail the issue using the Bug Report (see Section 8.6 for more details).  
The more in-depth information the more helpful.
    - a) System: Specify the system the user encounters the issue.  
\*For example, ABS, Air Suspension, EGS are different.
    - b) Testing procedure. For example, Select "Power Train", Select "Engine", Select "Gasoline", Select "4-cylinder".  
Then shows "Connection Fail". Key-OFF and Key-ON again, the same situation.
    - c) How many different models have been tried. For example, tried "W164, engine, failed". Tried "W163, engine, failed".  
Try "W140, engine, OK but data stream is wrong".
    - d) Describe vehicle or system condition:
      - i. Report if the car was sent repaired after collision or just sent for maintenance.
      - ii. e.g. The engine light is ON. The ABS light is ON but can't read the fault code.
      - iii. e.g. The connection is OK but can't activate component.
- \*\*\*\* Bidirectional controls can't perform activations on tested working components.
4. Report relative circumstances: Key-ON? Engine Running? Car moving? Charging?
  5. Be specific. Avoid reporting "All System Failed" when only single system was tested.
  6. Fill in all needed info under Bug Report function, such as Make / Model / Year / Contact Info, etc.

## 1 CONNECTION WITH CAR

### 1.1 POWER ON/OFF

1. From the Diagnostic Port connection
  - a. For most of the cars, VeDiS3 Plus is powered on via the diagnostic port.  
Once the scanner is connected properly with the vehicle through AC-EC4 (Adapter Extension Cable) and the vehicle compatible adapter, it will automatically turn on.
2. From the cigarette lighter connection
  - a. In some cases, older model vehicles do not have electricity outlet via diagnostic port.  
The scanner will need to connect to the cigarette lighter by BU-EC-1 Cigarette-Lighter Power Cable.
3. From the vehicle battery connection

### 1.2 RESET SCANNER

The reset button is located opposite the handlebar.  
Pressing the button will reset the scanner to the welcome page before automatically entering the menu page.

## 2 NAVIGATING THE SCANNER

Available Function May Vary By Product Software Package Purchased.

### 2.1 MAIN MENU



#### Functions:

1. Diagnosis
2. Diagnostic On-Line
3. J2534
4. Support On Demand (SOD)
5. Technical Hotline (THL)
6. Update
7. Set Up

### Diagnosis

Vehicle Software Package including diagnostic and setting functions.





## Diagnostic On-Line

Connect VeDiS3 Plus to WiFi, using Diagnostic On-Line to perform vehicle diagnostic, and basic vehicle settings. Software is always up-to-date. Connect to the vehicle and start diagnosing immediately.



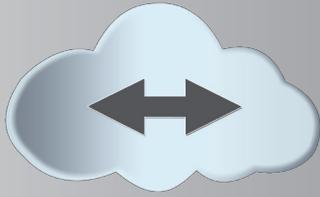
## J2534

Supports J2534 Interface standards for use with OEM software on vehicle OBDII systems.



## Support On Demand (SOD)

SOD offers capability for distributors or tech-support team to remotely utilizing licensed OEM software to perform diagnostic, programming, coding or repair guide.



## Technical Hotline (THL)

TeamViewer remote control software for remotely operating VeDiS3 Plus.



## Update

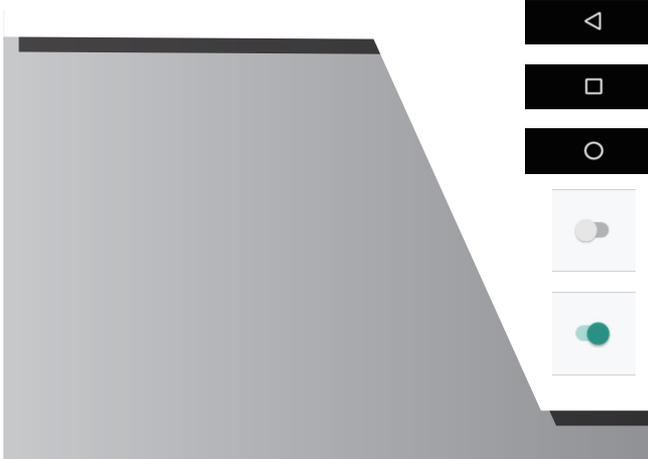
Manage scanner software.



## Set up

For basic settings and VeDiS3 Plus system information.

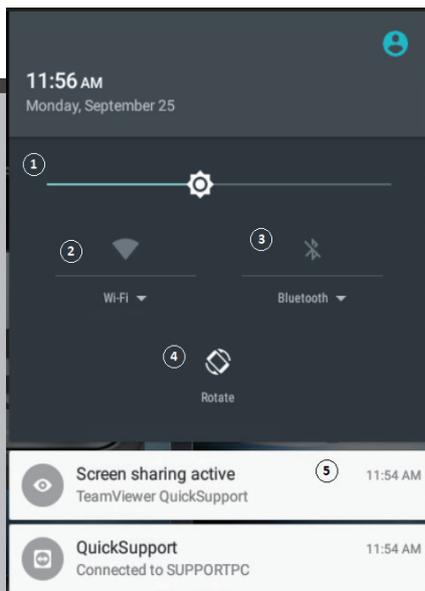
## 2.2 SYSTEM



- ◆ System [Back] button return to the previous screen or Exit.
- ◆ System [All Apps] lists the open applications.
- ◆ System [Home] returns to Home screen.
- ◆ Indicates the function is disabled, slide right to enable.
- ◆ Indicates the function is enabled, slide left to disable.

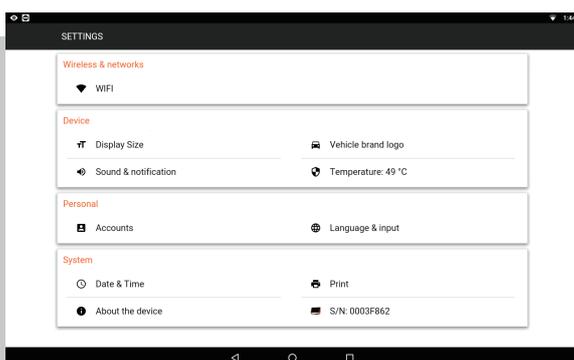
## 2.3 SLIDING PANEL

If user gently touches the top of the screen and swipes down, a short cut menu appears. It contains the following items:



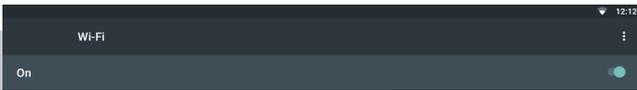
1. Adjust Brightness:
  - a. Slide the icon (left – right) to adjust screen brightness.
2. Wi-Fi:
  - a. Press the Wi-Fi icon to enable/disable.
  - b. Select the dropdown arrow for More Settings.
3. Bluetooth:
  - a. Press the Bluetooth icon to enable/disable.
  - b. Select the dropdown arrow for More Settings.
4. Rotate:
  - a. Press the [Rotate] icon to rotate 180 degrees.  
\* This preference will remain active until disabled.
5. System Notifications.

## 3 Set Up



For basic system settings and VeDiS3 Plus system information.

## 3.1 WiFi



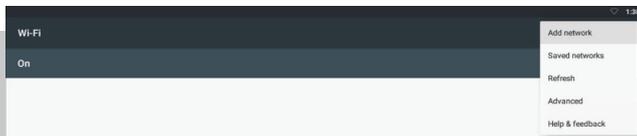
### 3.1.1 ENABLE / DISABLE

- Swipe switch left to disable, right to enable.

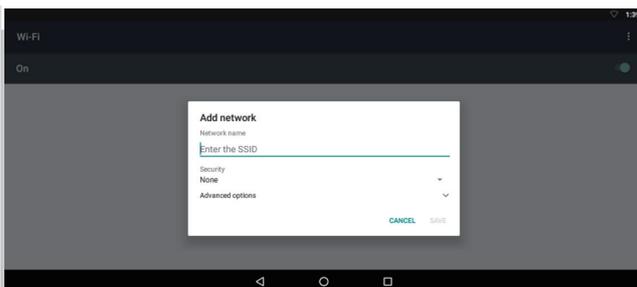
### 3.1.2 CONNECTING TO A NETWORK

- When WiFi is ON, device will scan for wireless networks in range.
- 1. Select preferred network from list of available networks.
- 2. On the prompt, enter the wireless security key.
- \* Note: Contact the network administrator for wireless security details.
- 3. Select 'Connect'.

### 3.1.3 MANUALLY CONNECTING TO NETWORK

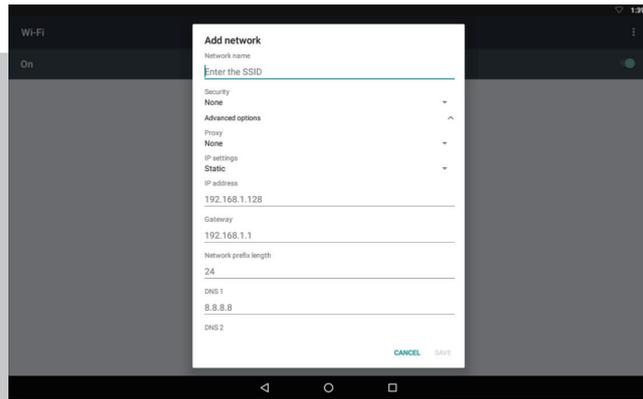


1. Press the More Settings button on the top right corner.
2. Select 'Add Network'.



3. Enter Network name using the exact spacing and casing.\*
4. Select the appropriate security type. \*
5. Enter the Wireless Security Key. \*
- \* As provided by your network administrator.
6. Press Save.
7. Select your network from the list of available networks.
8. Press Connect.

### 3.1.4 ADVANCED OPTIONS

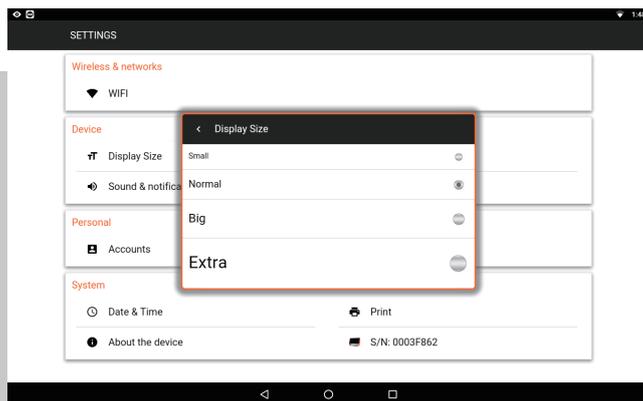


For Proxy and IP settings.

1. Press the drop-down arrow to the right of 'Advanced Options'.
2. Specify the network proxy settings. \*
3. Specify the network IP settings. \*  
\* As provided by your network administrator.

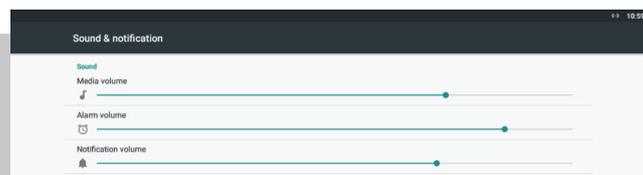
## 3.2 Device

### 3.2.1 DISPLAY SIZE



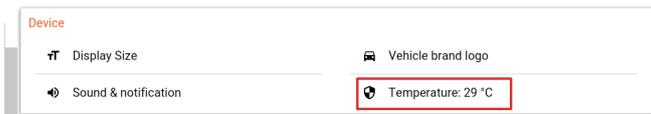
To adjust the text and icon size within apps select preferred size from list.

### 3.2.2 SOUND & NOTIFICATION



To adjust the sound and notification settings.

### 3.2.3 TEMPERATURE



Displays the system regulated temperature.

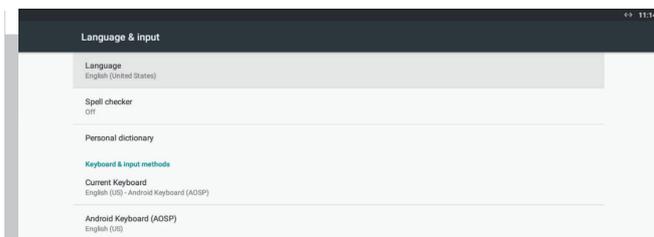
## 3.3 Personal

### 3.3.1 ACCOUNTS



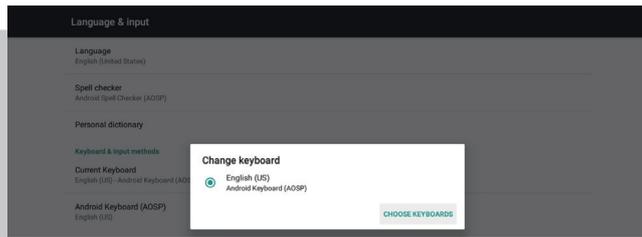
This setting is not supported by this device.

### 3.3.2 LANGUAGE & INPUTS



This setting specifies the system and notification display language.

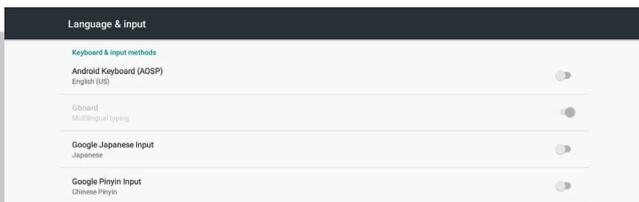
### 3.3.3 SETTING DEFAULT KEYBOARD



Alternate language keyboards are available for install from the Update App (see section 4.4.1 for more info).

1. Select 'Current Keyboard' from the Keyboard & Input section.
2. On the popup prompt, select 'Choose Keyboard' to view a list of installed keyboards.

\*If multiple keyboards are enabled you will have the option to switch between keyboards when it is displayed.

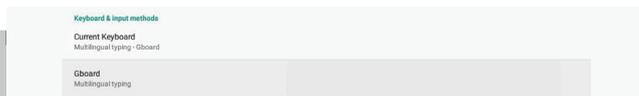


3. Enable your preferred keyboard.

4. Disable all other keyboard options to set your preferred keyboard as default.

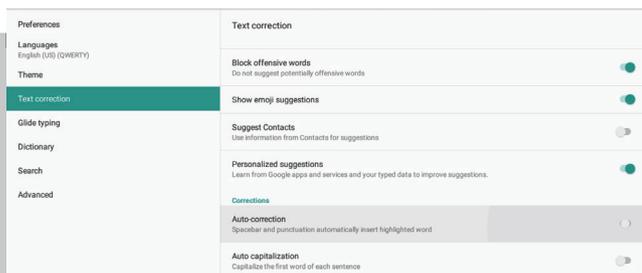
\* Image shows the GBoard assigned as default keyboard.

### 3.3.4 TO DISABLE/ENABLE TEXT CORRECTION (Recommended)



Software function that automatically makes spelling or grammar corrections.

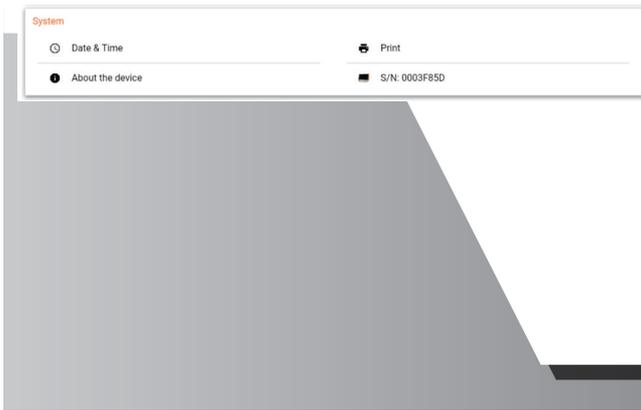
1. Select 'Gboard' or the default keyboard listed from the Keyboard & Input section.



2. From the list of settings select Text Correction.

3. Enable or Disable Text Corrections settings by selecting the button to the right.

## 3.4 System



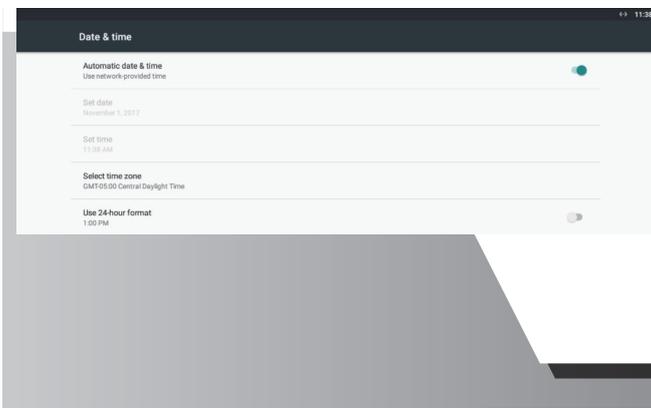
### 3.4.1 SERIAL NUMBER

S/N is the scanner ID, needed for reporting issues and requesting technical support.

### 3.4.2 ABOUT THE DEVICE

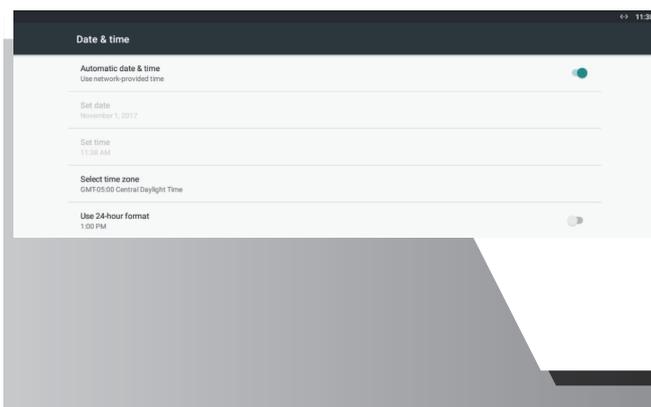
This section provides associated information about the Android platform. For additional information refer to Android documentation.

### 3.4.3 AUTOMATIC DATE & TIME



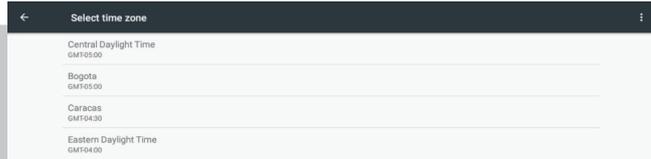
To Enable [Use network provided time] slide switch right. \*  
\* You must be connected to an active internet connection.

### 3.4.4 SET DATE & TIME



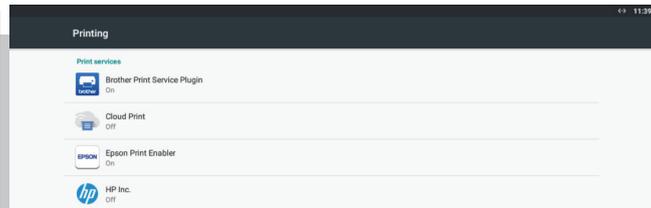
1. Disable Automatic date & time by swiping left on the switch.
2. Press 'Set date' to select the date from the calendar.
3. Press 'Set time' to select the time from the clock.

### 3.4.5 SET TIME ZONE



1. Select 'Set time zone' to view a list of time zones.
2. Scroll the list to locate the most appropriate time zone based on your geographical location.

### 3.4.6 ENABLE / DISABLE PRINT SERVICES



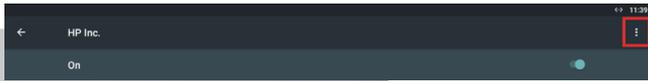
Select Print to view a list of installed Print Services.

1. Select the appropriate Print Service App from the list.



2. Slide switch left to Disable or right to Enable.

### 3.4.7 MANUALLY ADDING A PRINTER

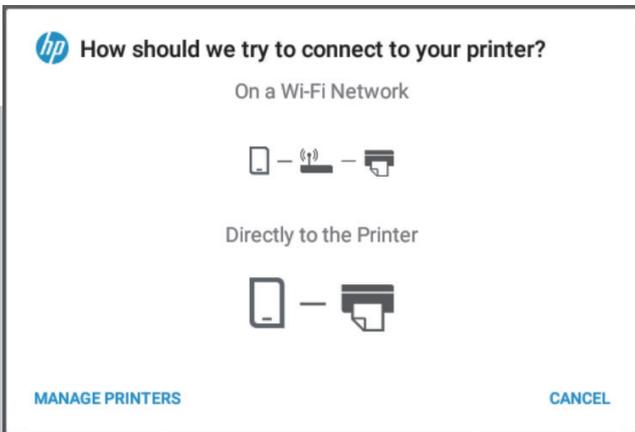


You will need the Printer IP Address to continue (this information is typically available from the printer display – settings menu). App specifications and functionality are manufacturer specific. Not all Print Service Apps allow the user to manually add a printer. For printer specific information please contact your network administrator or printer manufacturer for details.

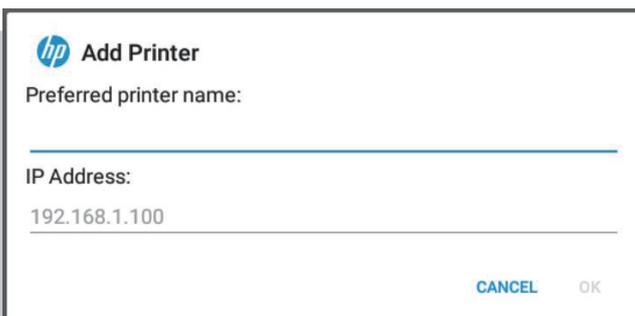
1. From the Print Menu, select the appropriate Printer Service App.
2. Press the [More Options] symbol on the top right.



3. Select [Add Printer].



4. Specify the connection type.



5. Enter the Printer IP Address and Printer Name.

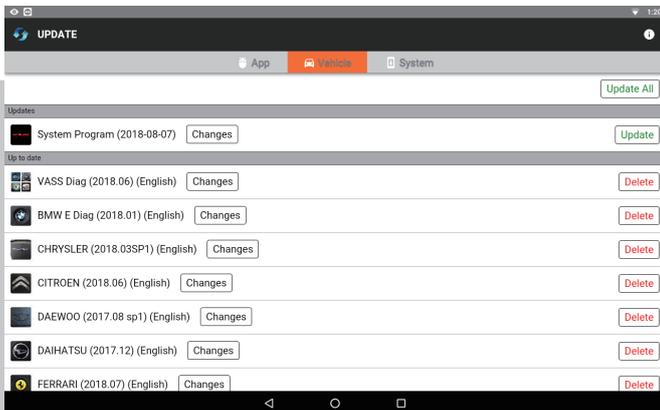
## 3.5 Exiting



To maximize scanner performance close out of all unused apps.

1. Swipe up from the bottom of the screen to display the system menu.
2. Press the [Back] button and select [Exit] at the prompt.
3. Press the [All Apps] button and remove the application from the list of background applications.

## 4. UPDATE



Software and Account Management.

## ICON LEGEND



App Info button displays App version and Account details.

Changes

Display changes provided by selected Update.

Update

Download and Install the selected Vehicle software or App.

Update All

Perform Update to all available Vehicle Software.

Update All

Indicates no additional updates are available for download.

## ICON LEGEND

**CANCEL**

Terminate Download or Installation of selected update.

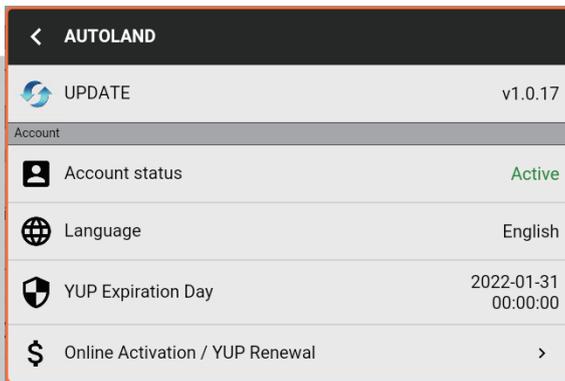
**Uninstall**

Move selected software from Up to Date list to Updates list.

**Delete**

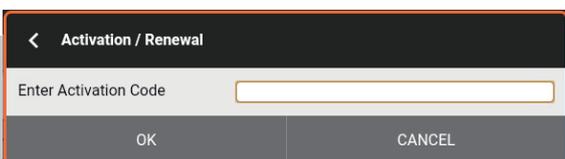
Move selected software from Up to Date list to Updates list.

## 4.1 Account



Software subscription details.

### 4.1.1 SUBSCRIPTION RENEWALS



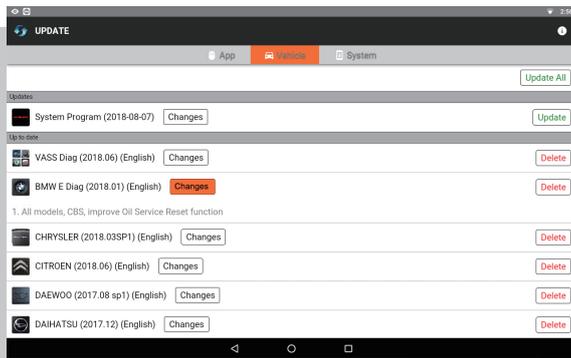
Select Online Activation / YUP Renewal from the about section of Update.

1. Enter Activation Code included in your package or ordered as part of your subscription renewal purchase.

## 4.2 Vehicle

This section displays vehicle specific software. Software available for download is listed under the Updates section. Software currently installed is listed under the Up-to-date section.  
\*Software identifiers: Vehicle Make, Software Name and Type, Date of Release and Language.

### 4.2.1 UPDATE DETAILS



Changes to Vehicle Software as provided by available updates can range from increased coverage to description corrections.

1. Select [Changes] to view a detailed description of the update being applied.

### 4.2.2 PERFORMING UPDATES

VeDiS3 Plus supports wireless software update. To perform software update.

1. Connect VeDiS3 Plus to internet via WiFi or Ethernet cable\*.  
\* Ethernet cable must be connected prior to turning scanner on.
2. Select [UPDATE] app from the Menu page.
3. Select [Update All] to update all software at once. Or select [Update] individually.

### 4.2.3 DELETING VEHICLE SOFTWARE



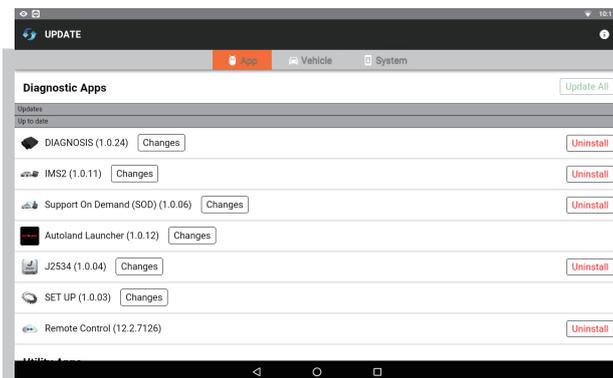
[Delete] is listed right after each of the up-to-date software.  
\* Removed software will appear in the [Updates] section indicating that it is available for install.

1. Press [Delete] to remove software.
2. Press [OK] to confirm.

## 4.3 System

This section will display available System updates.

## 4.4 APP



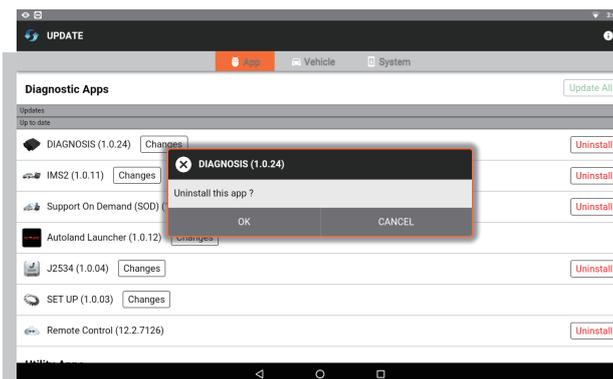
This section displays all approved apps available for download and install.

### 4.4.1 INSTALLING & UPDATING APPS

Apps are internally managed to prevent duplicates. The same procedure is followed for both updating and installing apps. Apps which are not installed and apps which require updating will be listed under the [Updates] section.

1. Select the [App] tab at the top of the page.
2. Press the [Update] button to update or install an individual app or [Update All] to update or install all available software.

### 4.4.2 DELETING APP SOFTWARE



The [Uninstall] option is listed to the right of each app listed under the [Up-to-date] section.  
\* Removed software will appear in the [Updates] section indicating that it is available for install.

1. Press [Uninstall] to remove software.
2. Press [OK] to confirm.

## 4.5 Exiting



To maximize scanner performance close out of all unused apps.

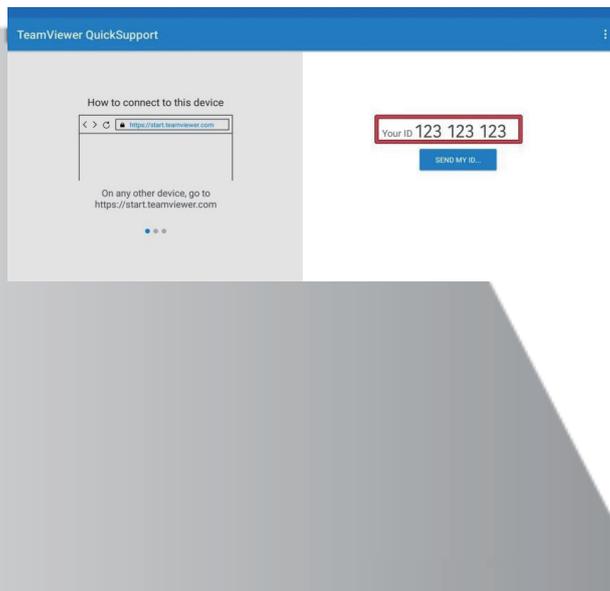
1. Swipe up from the bottom of the screen to display the system menu.
2. Press the [Back] button and select [Exit] at the prompt.
3. Press the [All Apps] button and remove the application from the list of background applications.

## 5. TECHNICAL HOTLINE (THL)



Technical Hotline (THL) offers Autoland Scientech distributors and technical support team a powerful and convenient tool to provide instant online technical support to repair technicians.

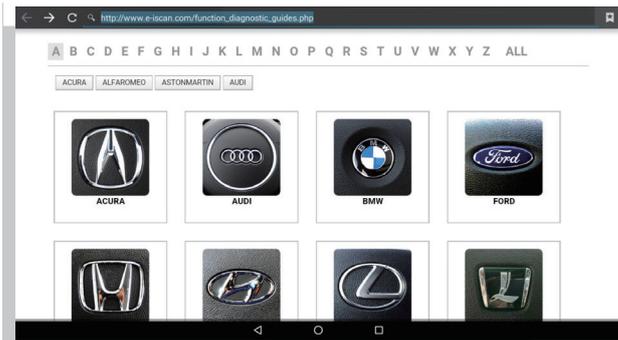
### 5.1 Remote Control



Powered by TeamViewer: Technicians can chat, transfer files, view device and software information, stop processes, push and pull Wi-Fi settings, and much more.

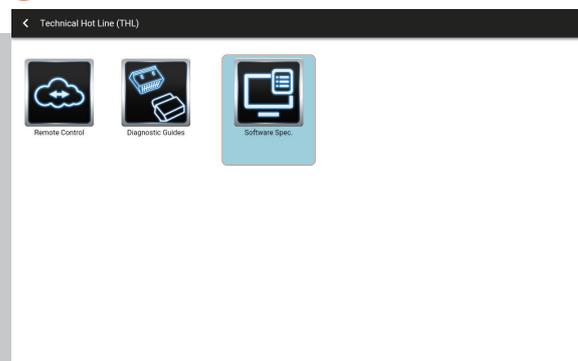
1. Ensure VeDiS3 Plus is connected to the internet wirelessly or via Ethernet. \* For Ethernet connectivity, plug RJ-45 cable before powering scanner on.
2. Select [Remote Control] from the THL App list.
3. Provide 'Your ID' to the distributor or technical support team remotely assisting.
4. When technical support personnel connect to the VeDiS3 Plus, a message requesting permission with pop up. User must grant access by selecting [Allow] or decline by selecting [Deny].

## 5.2 Guides



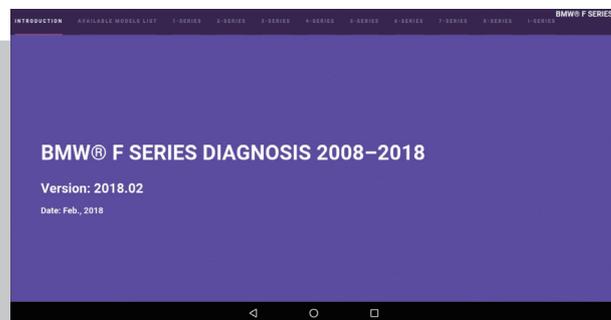
Diagnostic and Programming Guides are available for review from THL.

## 5.3 Software Spec



Specification charts for Vehicle Diagnostic Software is also available for viewing from the THL App.

1. Select [Software Spec.] from the list of THL items.



2. Select a Make from the list of Vehicle Manufacturers and the software version.

\* Software specifications format and layout may vary among Vehicle Makes. In the example above, vehicle Series are listed across the top and Models will appear on the left.

## 5.4 Exiting



To maximize scanner performance close out of all unused apps.

1. Press the [Back] button from the top bar.

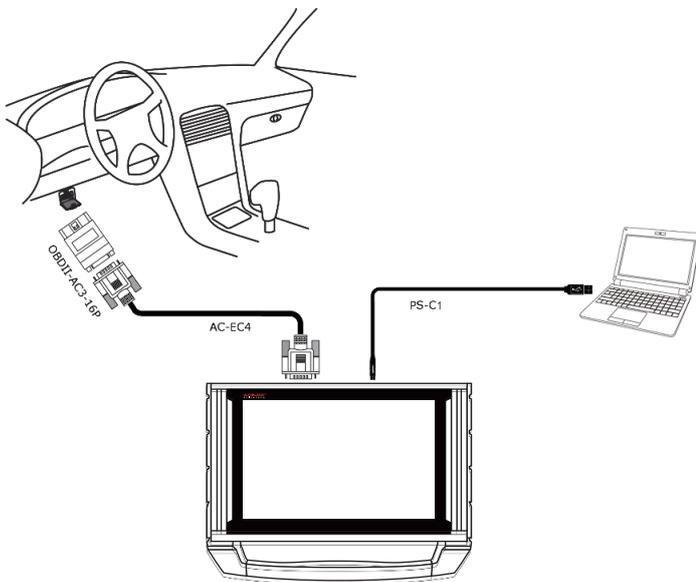
\* You may hear the Startup Chime when returning to the Main Menu.

## 6. J2534

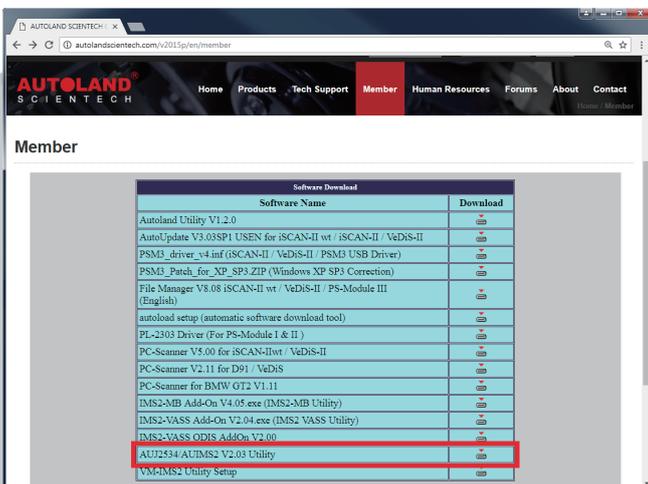


Pass-thru vehicle programming as provided by OEM for use with OEM reprogramming application software is available for select makes.

### 6.1 Connection Guide

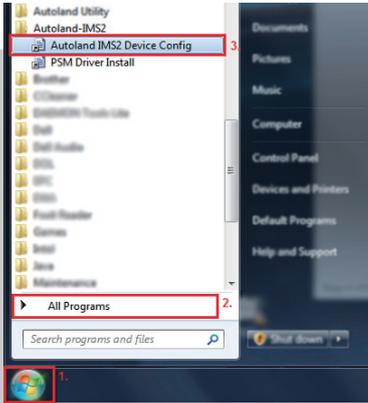


### 6.2 AUJ2534 Utility (Windows PC)

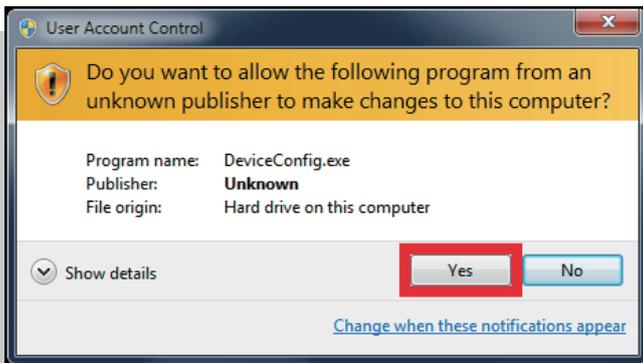


You must be a registered Member to download the AUJ2534 Utility needed to continue.

To register, please visit [www.autolandscientech.com](http://www.autolandscientech.com). You will not need to run AUJ2534 Utility for every use. It is only necessary when the COM port number has changed or different Vehicle Make is being tested since the previous session.



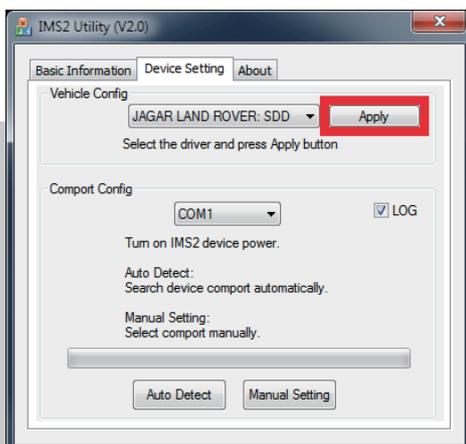
1. Download and Install the latest version of AUJ2534 Utility.
  - \* This file is compressed using 7-Zip.Once the download is complete, Unzip or 'Extract' the Windows Installer, and follow the steps in the Install Wizard.



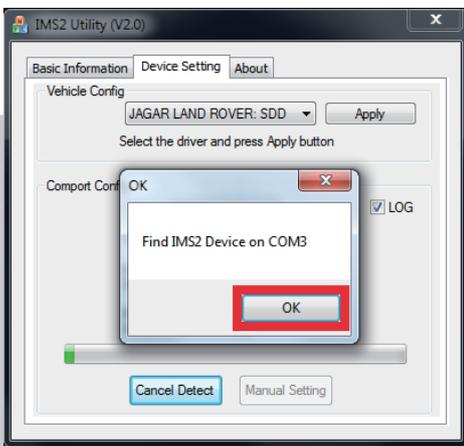
2. From the Start Menu select All Programs and select [Autoland Device Config].



3. On the User Account Control prompt, click "Yes" to continue.

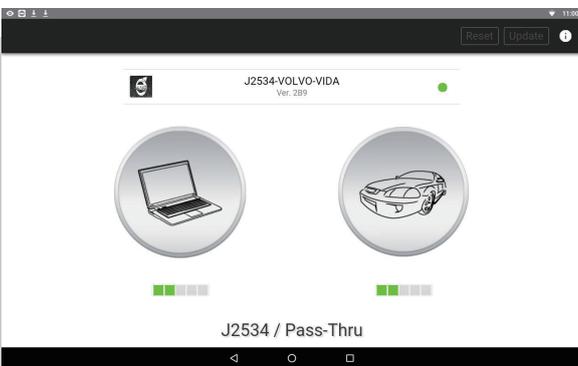


4. Click on the [Device Setting] Tab.



5. From the dropdown menu select the appropriate vehicle make.
6. Click [Apply].
7. Click [Auto Detect].
8. Once VeDiS3 Plus has been detected click [OK] and close the window.

## 6.3 Identifying Vehicle



1. From the Main Menu select J2534.
2. Select the appropriate Vehicle Make from the list.
3. When prompted, connect VeDiS3 Plus to PC using the USB Cable (PS-C1).
4. Launch the appropriate OEM reprogramming application software on your PC to continue vehicle diagnosis.

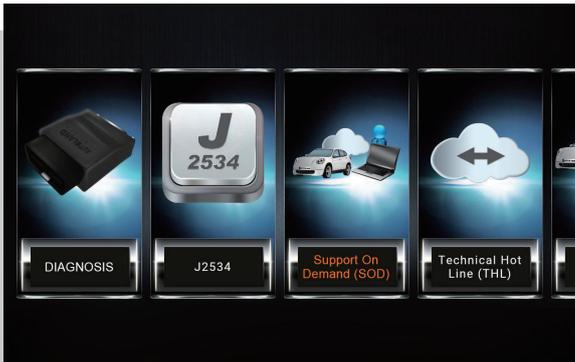
## 6.4 Exiting



To maximize scanner performance close out of all unused apps.

1. Swipe up from the bottom of the screen to display the system menu.
2. Press the [Back] button and select [Exit] at the prompt.
3. Press the [All Apps] button and remove the application from the list of background applications.

## 7. Support On Demand (SOD)



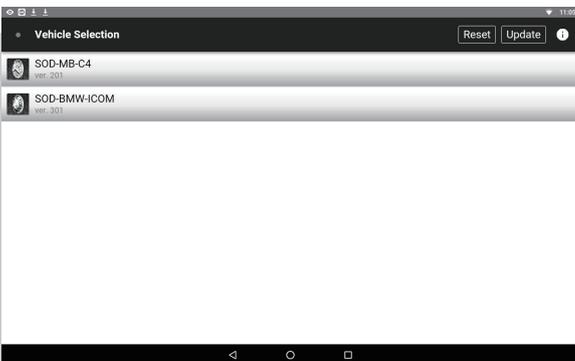
Remote Support Platform connecting Vehicle Support team OEM software to VeDiS3 Plus owners.

\* Contact your distributor to inquire about available services for the following makes.

### 7.1 Connecting to Service Provider

Communicate with your Distributor or Service Provider before beginning.

1. To ensure that an internet connection is active, check the Ethernet or Wireless network symbol [top right corner].



2. Select Vehicle Make.



3. Provide the ID and Password to your SOD Service Provider.

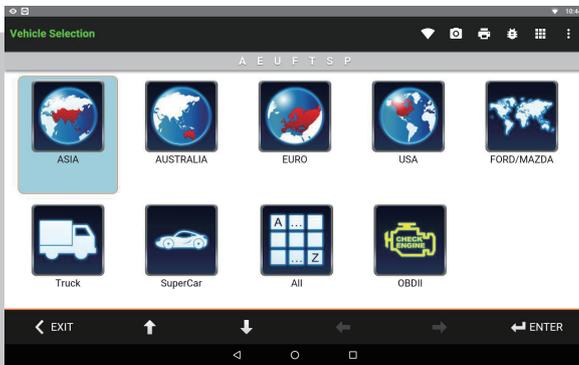
## 7.2 Exiting



To maximize scanner performance close out of all unused apps

1. Swipe up from the bottom of the screen to display the system menu.
2. Press the [Back] button and select [Exit] at the prompt.
3. Press the [All Apps] button and remove the application from the list of background applications.

## 8. DIAGNOSIS



VeDiS3 Plus provides a powerful tool for vehicle diagnostics. The intuitive user interface makes it easy to connect and diagnose vehicles.

### 8.0.1 CONNECTING TO A VEHICLE

Selecting the appropriate software:

1. At [Main Menu] page, select [Diagnosis] to enter [Vehicle Selection] page for categorized listing of diagnostic software.
2. Select corresponding category. For example, for Toyota, user can either use [Asian] or [All]

## 8.1 Toolbar



More Settings : A tool bar is presented when the button on the top-right of screen is selected.



Wi-Fi : Click the WiFi icon to select or change WiFi configuration settings.



Camera : Click the Camera icon to capture a screenshot.



Bug Report : Selecting this option will bring up the Bug Report submission form.



Back to Vehicle : When doing vehicle diagnostics jump back to Vehicle Selection page for all cars selection.



Setup : Selecting this option show the Diagnosis Setup menu.



Print : Click the Printer icon to perform printing procedures.



CRM : Selecting this option show the CRM menu options.



Bug Report : Selecting this option will bring up the Bug Report submission form.



Back to Vehicle : When doing vehicle diagnostics jump back to Vehicle Selection page for all cars selection.



Back to Main : Return to the start of the currently selected Diagnostic Software.

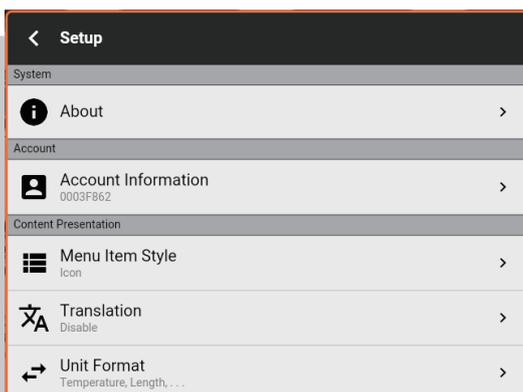


Back to Model : Return to the main menu options specific to the selected model.



Close : Exit Diagnosis and return to Start Menu.

## 8.2 Setup



Configure your diagnostics session with the options found in the Setup section.

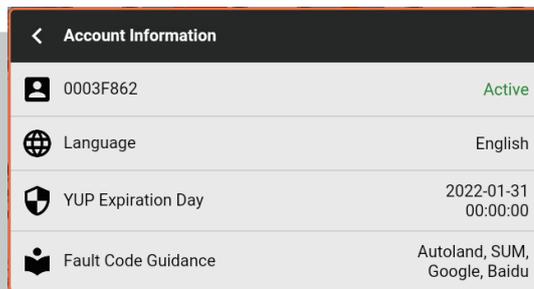
Settings configured in this section permanent until modified.

## 8.2.1 ABOUT



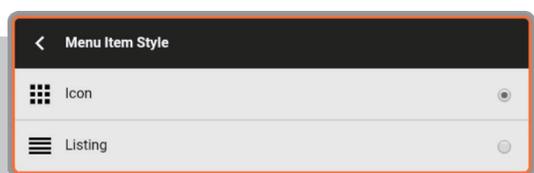
Diagnosis App system details.

## 8.2.2 ACCOUNT INFORMATION



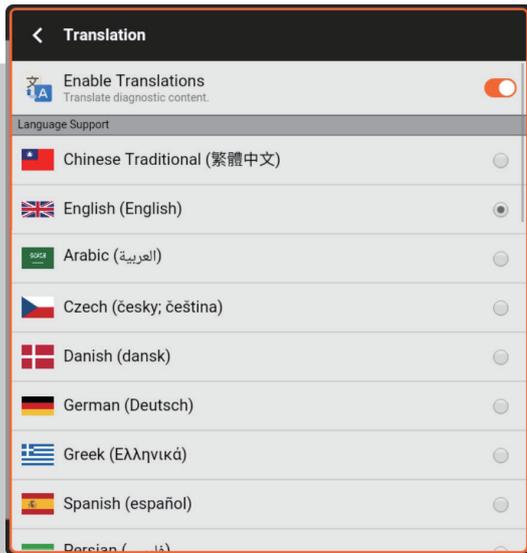
Software subscription details.

## 8.2.3 MENU ITEM STYLE



Select between Listing or Icon.

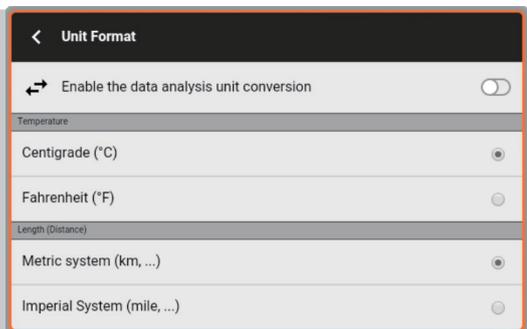
## 8.2.4 TRANSLATION



Powered by Google Translate when connected to an internet connection.

1. Slide button to the right to Enable Translations.
  2. Select your preferred language from the list.
- \* Services are not available when internet connection is disabled.

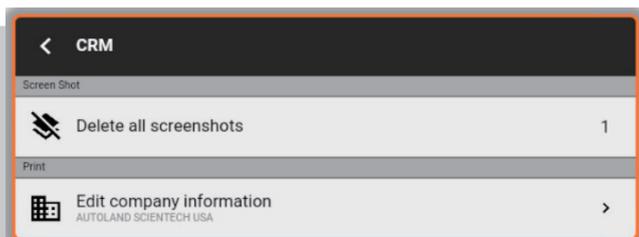
## 8.2.5 UNIT FORMAT



Enable unit conversion.

1. Specify preferred unit format.
  2. Slide button to the right to Enable Unit Conversion.
- \* Settings are permanent until modified.

## 8.3 CRM



Manage Shop Contact and Company Information which appears on all print and email reports.

## 8.3.1 DELETE ALL SCREENSHOTS

Screenshots captured throughout a diagnostic session are available for printing or emailing. The stored screenshots can be removed when printing out diagnostic information for an alternate vehicle.

## 8.3.2 EDIT COMPANY INFORMATION

< Edit company information		
Company name	AUTOLAND SCIENTECH	
Address	No. 182, Dadun South Road, Nantun District, Taichung 408, Taiwan	
Telephone	886-04-24725191	
FAX		
Website	http://www.autolandscientech.com	
E-MAIL	sales@autolandscientech.com	
SAVE	Clear	EXIT

Company Information listed in this section is used for multiple functions including Personalizing Diagnostic Reports and configuring the Reply-To email address for Emails sent from VeDiS3 Plus.

\*\* Specify the Reply-To email address on Diagnostic Reports and Images sent from VeDiS3 Plus by entering your personal or shop email address.

## 8.4 Emailing

< REPORT	
Print	
Print all screen shots	>
Print diagnostic information on current page	>
EMAIL	
E-MAIL all screenshots	>
E-MAIL diagnostic information on current page	>

Diagnostic information and stored images can be emailed or printed when VeDiS3 Plus is connected to a network.

\* Configure your contact information, including the Sent-From email address in the CRM. For details, review section 8.3.2.

1. Select the Print icon (  ) for Report options.
2. From the list of options, select the preferred E-MAIL function.

< REPORT - Customer Information	
Please enter the license plate number, to integrate customer information when printing.	
Recipient (Separated by commas)	<input type="text"/>
Plate NO.	<input type="text"/>
Customer Name	<input type="text"/>
Send	CANCEL

3. Fill in the Recipient email address.

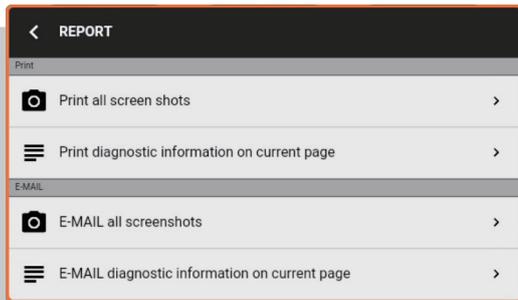
\* Separate multiple recipients by comma.

4. Fill in the corresponding Customer information.

5. Press Send. A confirmation message will appear at the bottom of the screen.

\* Recipient will receive email from the email address specified in CRM (see section 8.3.2 for more info).

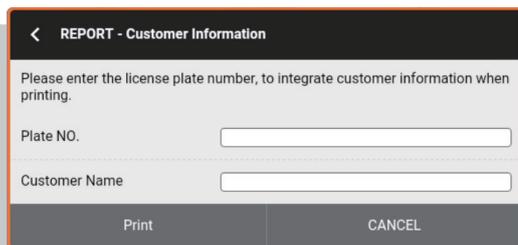
## 8.5 Printing



VeDiS3 Plus supports Wi-Fi printing. This requires the VeDiS3 Plus and printer to be connected to the same network.

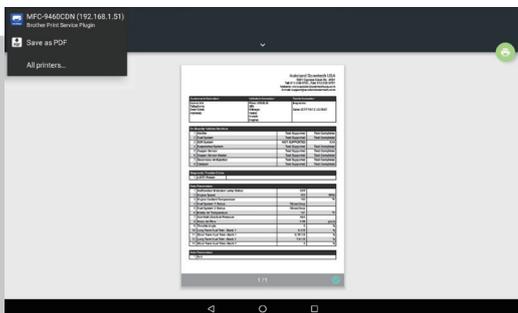
\* Refer to section 3.4.6 for details on enabling/disable Print Services.

1. Select the Print icon (  ) for report options.



2. From the list of options, select the preferred Print function.

3. A pop-up screen will request customer information (Name, plate number).



\* A print preview is shown in PDF format.

4. From the list of printers (top-left corner), select your printer.

5. Press the Print icon (top-right corner) to send print job to printer.

\* If your printer does not appear in the list of printers, refer to section 3.4.6 to confirm print service has been enabled and lists the appropriate printer.

### 8.5.1 SAVE AS PDF

In the event a printer is not available, the scanner can save Diagnostic Reports or Images in PDF format.

1. Select the [Save as PDF] from the list of Printers.

2. Press the Print icon (top-right corner) to save PDF.

## 8.6 Bug Report

**Bug Report**

Make: Please select Make

Model: [Empty field]

Year: 1990

System: Engine

Problem: Connection failure

[Empty text area for problem details]

In order to facilitate tracking and reporting progress, please leave your contact information, thank you.

Contact: [Empty field]

Telephone: [Empty field]

E-MAIL: [Empty field]

OK CANCEL

Feedback system used to report software and communication fault information.

\* For the most effective results, please review the escalation details presented at the beginning of this manual.

(Section: Technical Support & Feedback)

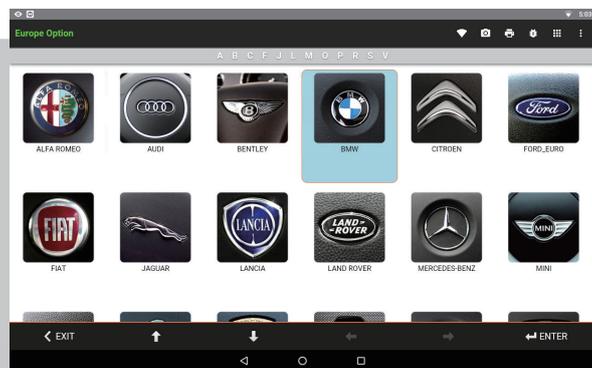
\* Include supplemental screenshots of the function, module ID page, or error message. (see Section 8.7.4 for more details).

## 8.7 Sample Diagnosis



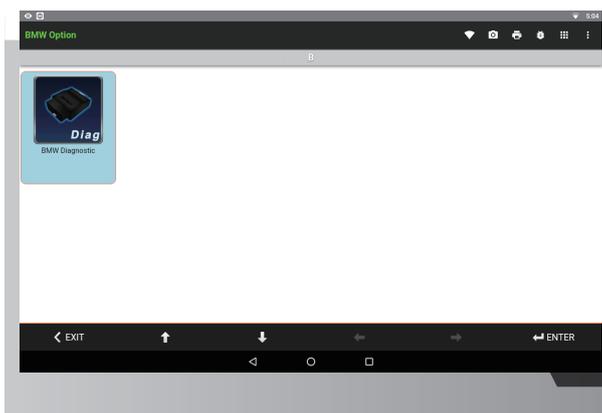
The following section utilizes BMW X3 (F25) for example to illustrate how to perform diagnosis.

1. Select [Euro].

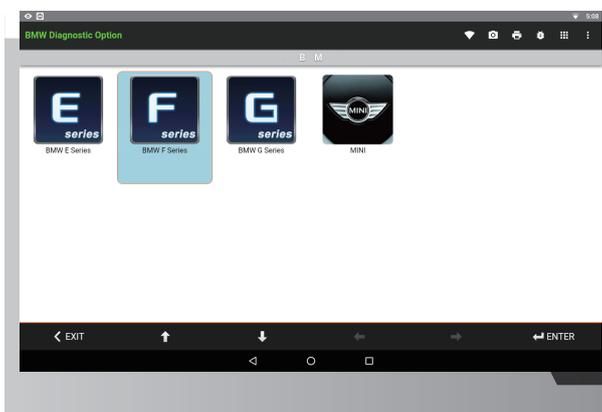


2. Select [BMW].

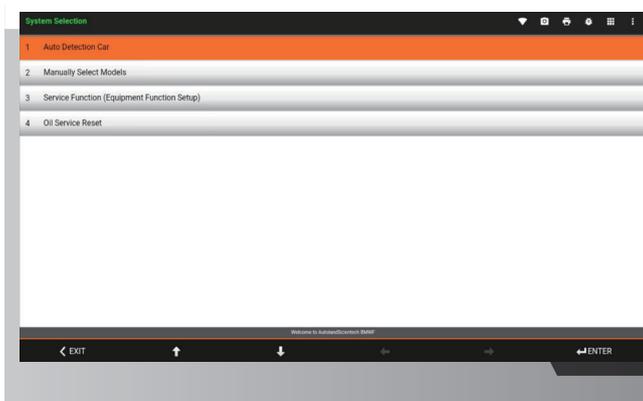
3. Select [BMW Diagnostic].



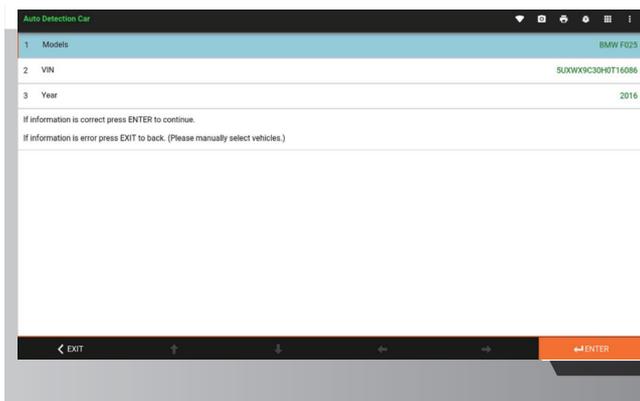
4. Select [BMW F-series].



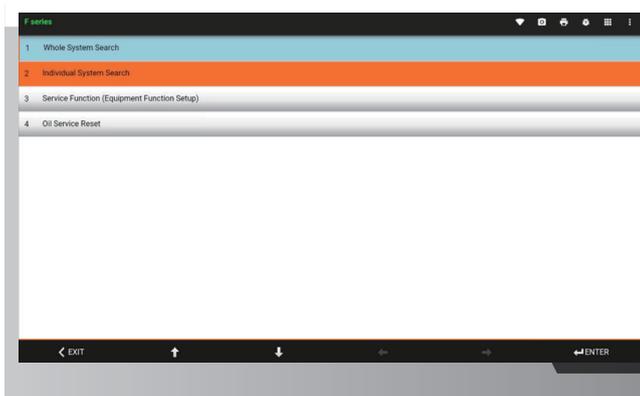
5. Select [Auto Detection].



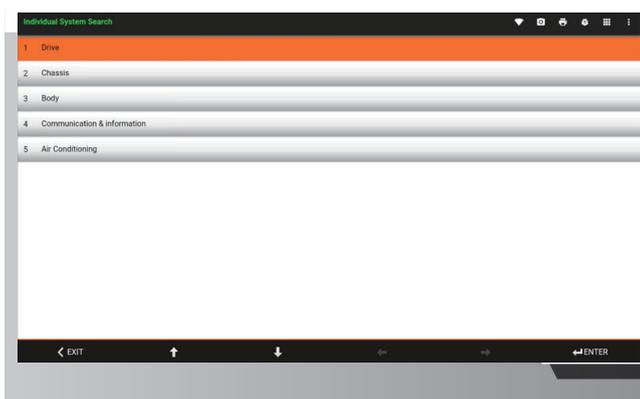
6. Vehicle Identification Page appears, Press ENTER to continue.



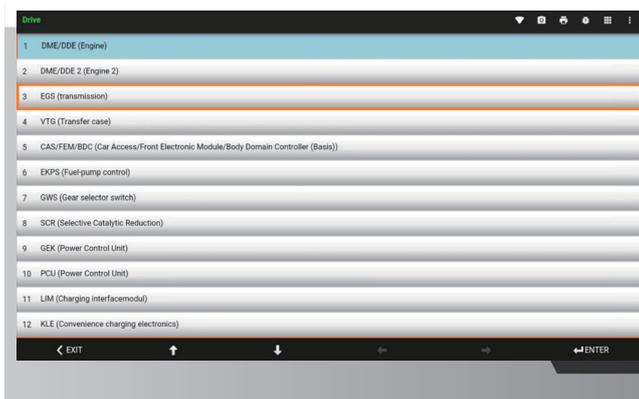
7. Select [Individual System].



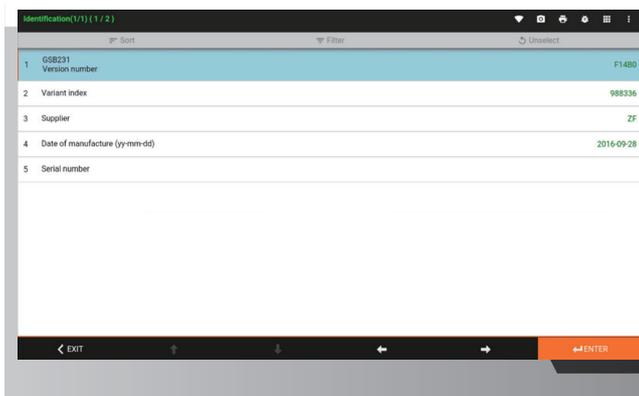
8. Select [Drive] System.



9. Select [EGS].



10. From ECU Identification Page, Press [ENTER] to continue.

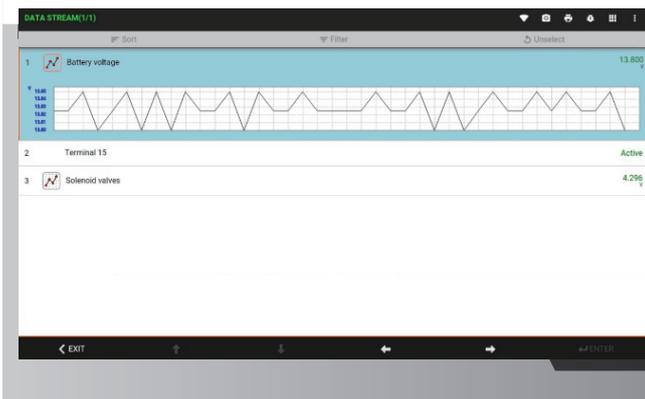


For this ECU, the software supports Read/Clear fault code, Data stream, Activation and Adaption.

11. Select [Data Stream], live data is presented.

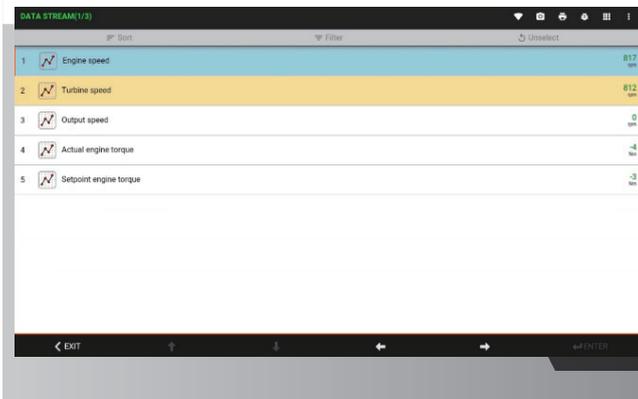


## 8.7.1 GRAPHING

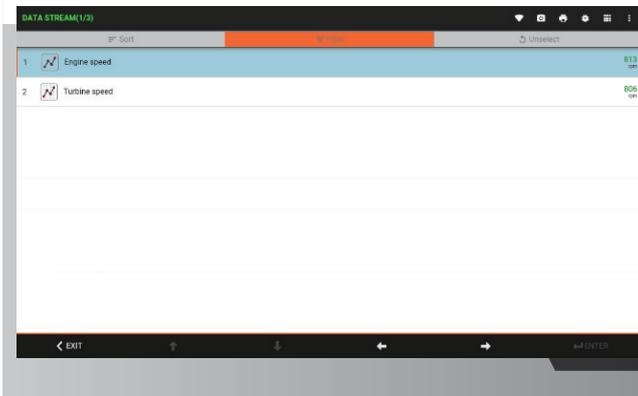


Click the graphic icon to view a graph in waveform of live data.

## 8.7.2 FILTER

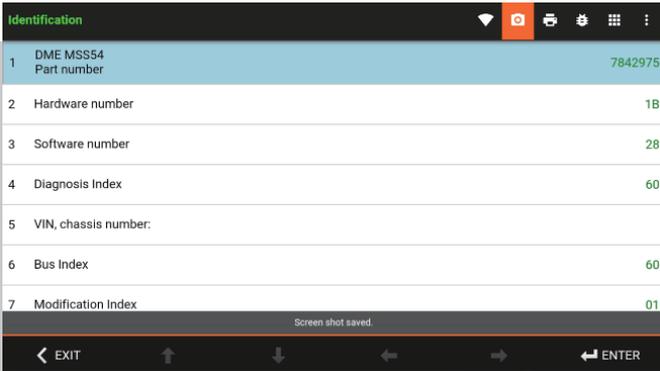


Under [Data Stream], user can select multiple items from the list. Selected items will appear highlighted in yellow.



Click [Filter] to list only the previously selected items on the screen.

## 8.7.3 SCREEN CAPTURE



Select [Camera] to create a screen capture of the data listed on the screen.

\* This information may be requested by your support team to supplement bug reports.

## 8.7.4 LEGEND



Graph : To view a graphical representation of live data.

☰ Sort

Sort : Rearrange the list of Live Data Parameters.

☰ Filter

Filter : Display only the Live Data Parameters that have been selected.

↺ Unselect

Unselect : To unselect all Live Data Parameters that have been selected.

## 8.8 Exiting

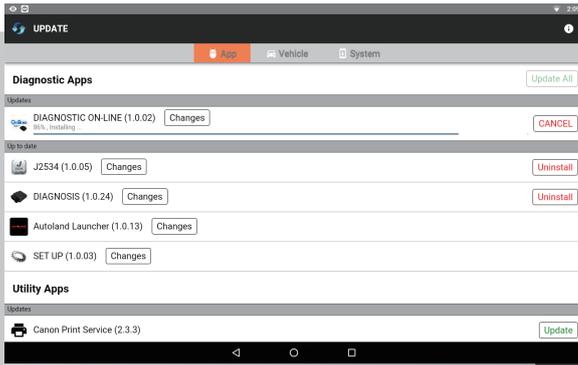


To maximize scanner performance close out of all unused apps.

1. Swipe up from the bottom of the screen to display the system menu.
2. Press the [Back] button and select [Exit] at the prompt.
3. Press the [All Apps] button and remove the application from the list of background applications.

## 9. HOW TO START DIAGNOSTIC ON-LINE

### 1. Download "DIAGNOSTIC ON-LINE" APP



### 2. Enter "DIAGNOSTIC ON-LINE" APP



### 3. On DIAGNOSTIC ON-LINE page and enter the following information :

If Base Unit s/n: 0005091A

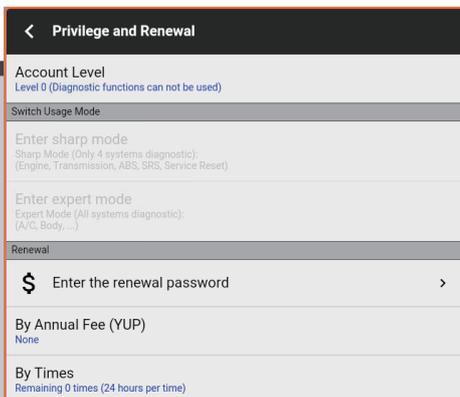
· ACCOUNT : V30005091A (V3+s/n) (Capital letter only)

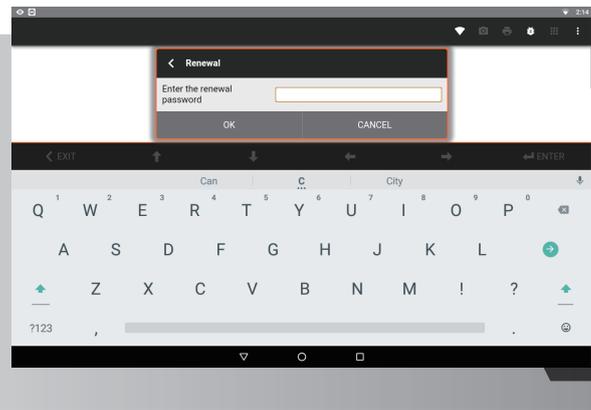
· PASSWORD : 5091a (Last 5 digits of s/n)  
(Lower case only).

\* The account/password is the serial number of VeDiS3 Plus which is on the back side of Base Unit.



### 4. Select "Enter the renewal password"





5. Enter Activation Code included in your package or ordered as part of your subscription renewal purchase.



6. Start to Diagnosis